



# Organization Chart

**John W. Nolan**  
Managing Director

**Suzanne Cucchi**  
Staff Assistant III

**John Pelletier**  
IT Project Manager

**Cassidy Kasper**  
Communications and Marketing  
Manager

**Open Position**  
Director, Mail and Distribution Services

**Betsy Shortell**  
Director, Parking Services

**Susan Richelson**  
Director, Campus Service Center

**David E. Harris Jr.**  
Director, Transit and Fleet Management

**Christopher Tolkacz**  
Associate Director,  
Mail and Distribution  
Services

**Jim Kotzuba**  
Associate Director,  
Parking Services

**George Yeomelakis**  
Associate Director,  
Parking Facilities

**Ben Hammer**  
Associate Director,  
CommuterChoice

**Sam Provost**  
Systems Specialist

**Lee Gamez**  
Manager, Campus  
Service Center

**Jim Monahan**  
Associate Director,  
Transit, Fleet &  
Charter Services

**Mike Cotrone**  
Delivery Manager

**Hytham Ashuraey**  
Operations Manager

**Ken Toy**  
Operations  
Supervisor

**Sarah McDermod**  
Evening Supervisor

**Andy Keane**  
Assistant Manager,  
Parking Field  
Operations

**Sean McNally**  
Facilities Assistant

**Andrew Shuman**  
Staff Assistant III

**Oscar Chinchilla**  
Systems Analyst

**Marc Cella**  
Systems Specialist

**Steve Maffeo**  
Lead Mechanic,  
Fleet Management

**Rachel Shipp**  
Operations Manager,  
Transit and Charter  
Services

Delivery  
Drivers

Staff  
Assistants

**Parking  
Monitor II**  
Ramon Gonzalez  
Hoda Hussein  
Hegan Shiil

**Parking  
Monitor I**

**Alex Bellevy**  
Evening Property  
Maintenance  
Worker

**Staff Assistant III  
Customer Service  
Representatives**  
Matthew Gaudet  
Matthew Richardson-Quiros  
Scott Arcuri  
Alexander Edinborgh  
Erika Roberts  
John Cunningham

Fleet Services  
Technicians

Shuttle Drivers

Van Drivers

**Sandy Boyle**  
Staff Assistant III,  
Fleet Management

**Dolly Pacheco**  
Staff Assistant III,  
Passenger Transport

**Customer Service  
Coordinator,  
Passenger Transport**  
Andy Salas  
Adhanom Beyene

**Customer Service  
Coordinator (Evening),  
Passenger Transport**  
Ken Christopher